









Content

- Navigation Framework
- Managing Content
- Building Trust and Credibility
- Sign-in/New Account
- Application Use Case







Navigation Framework



- B1 Multiple Ways to Navigate
- **B4 Task-based Organization**
- **B3** Hierarchical Organization
- **B6** Chronological Organization
- B7 Popularity-Based Organization

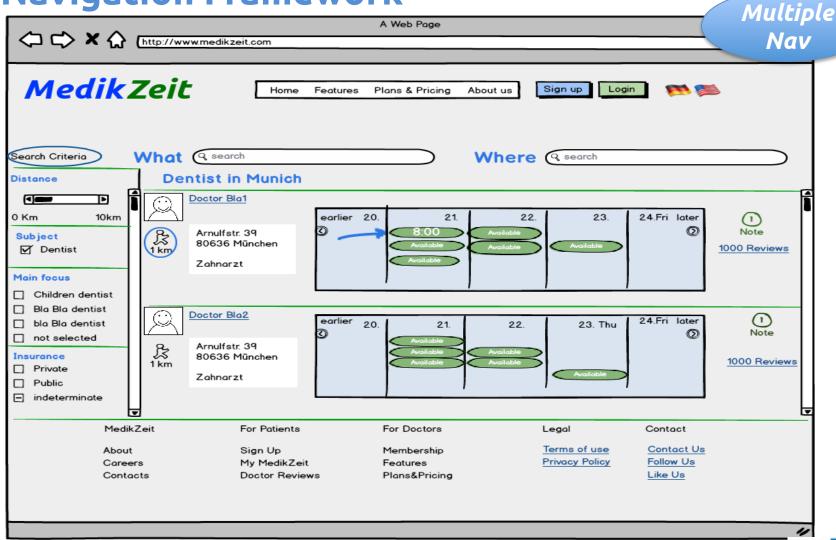
- Multiple Ways to Navigate: main menus (nav), submenus, hotlinks, quick navs, other extended hotspots and dashlets
- **Task-based Organization:** The patient searches for the doctor, selects the preferred doctor and books the appointment doing all this tasks in sequential order.
- Hierarchical category of links for doctor specializations
- Chronological display of doctors based on chronological order of free time slots
- **Popularity** display of doctors based on their ratings







Navigation Framework









Managing Content



- D1 Page Templates
- D4 Personalized Content -
- D5 Message Boards
- D6 Search Engines Metadata, Page Titles, Site Configuration

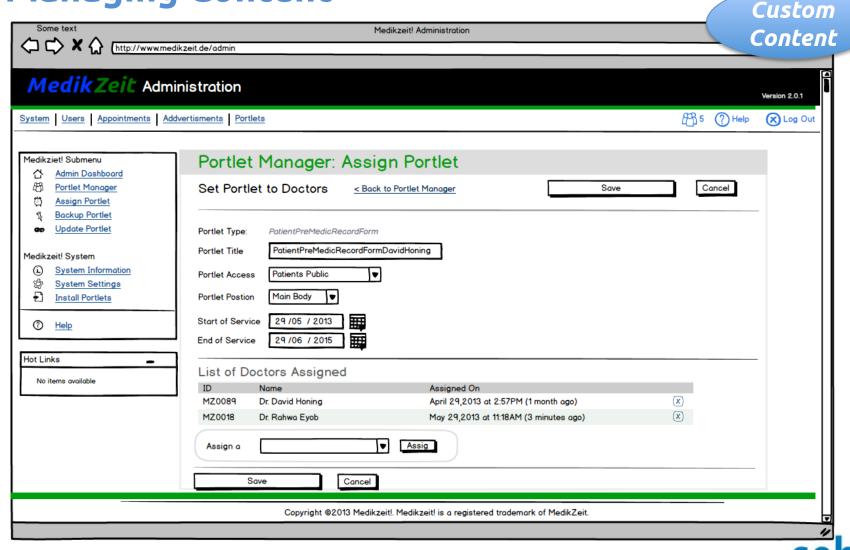
- Page Templates:
 - Main Website Frontend Template I Admin Panel Backend Template
- Personalized content:
 - Automatic appointments in case of chronic diseases, personalized appointments, notifications etc.
 - Intentional personalization customized additional plugins for physicians
- Message boards: feedback and for the physicians
- Search Engines: Metadata, Page Titles, Site Configuration





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Managing Content

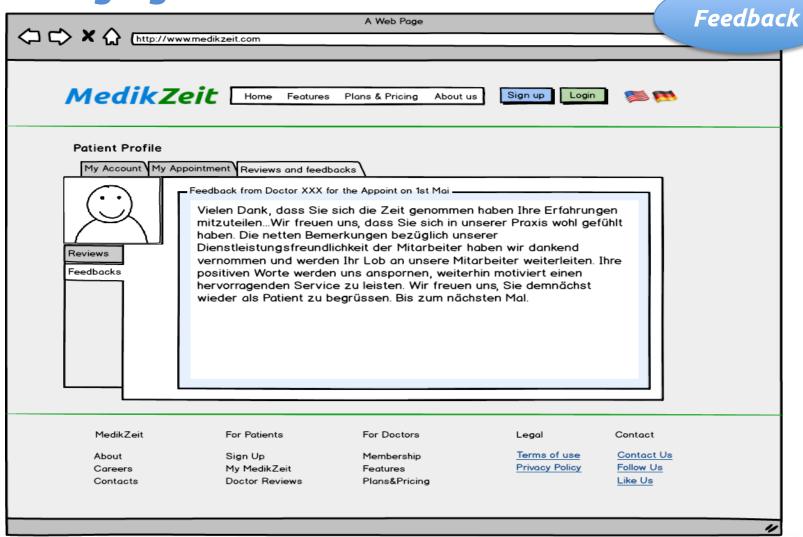








Managing Content







Build Trust and Credibility



- E1 Site Branding
- E3 Fair Information Practices/E4 Privacy Policy
- E5 About Us
- E7 Email Notifications -
- E9 Preventing Phishing Scams

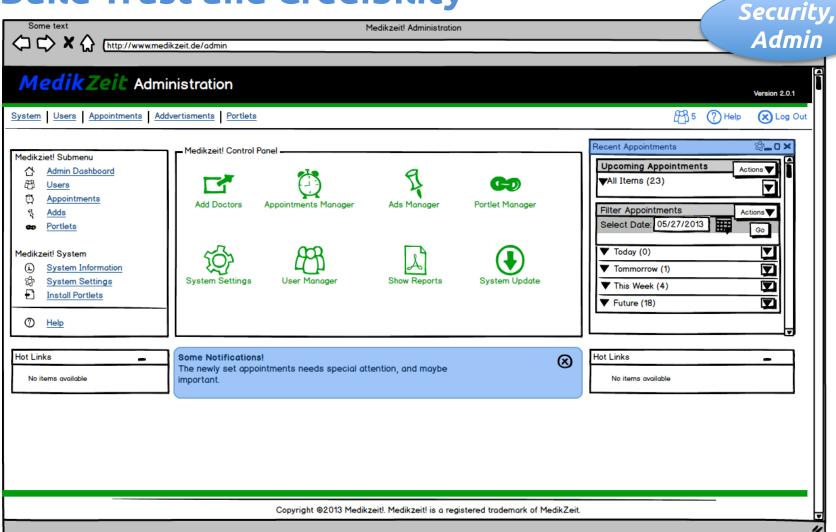
- **E1**:the site has consistent style, logo in the upper left, and important repeating optimized navs, dashlets and links throughout the site
- E3/4: The site has a Privacy Policy and terms of service
- **E5:** There is a clear information about the company
- E7: Reminder of appointments, successful sign up etc.
- **E9:** Multiple identification forms (sms, managed appointments form admin panel (personal involvement))





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Build Trust and Credibility









Build Trust and Credibility









Sign in/New Account



H2 – Sign In/New Account

- The site forms for signup are very minimal for new customers to create new accounts with important validations
- The site provides details of privacy information and maintains clear processes for handling forgotten passwords.

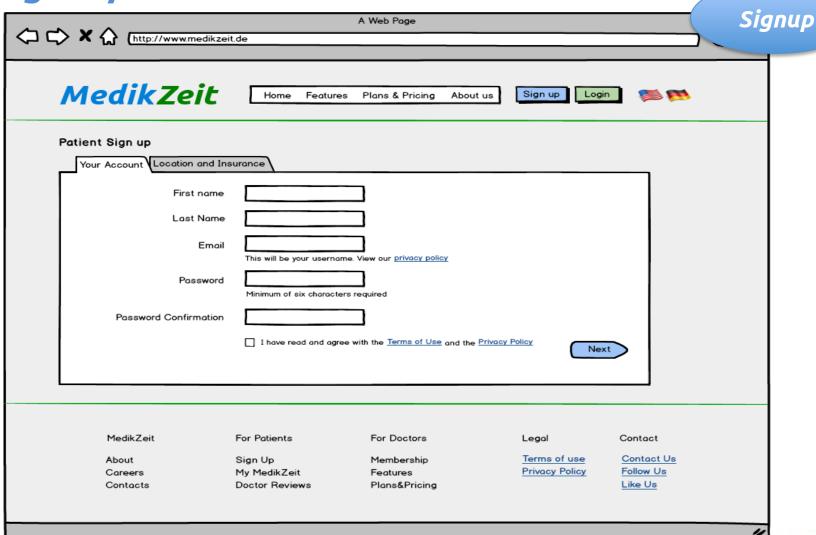






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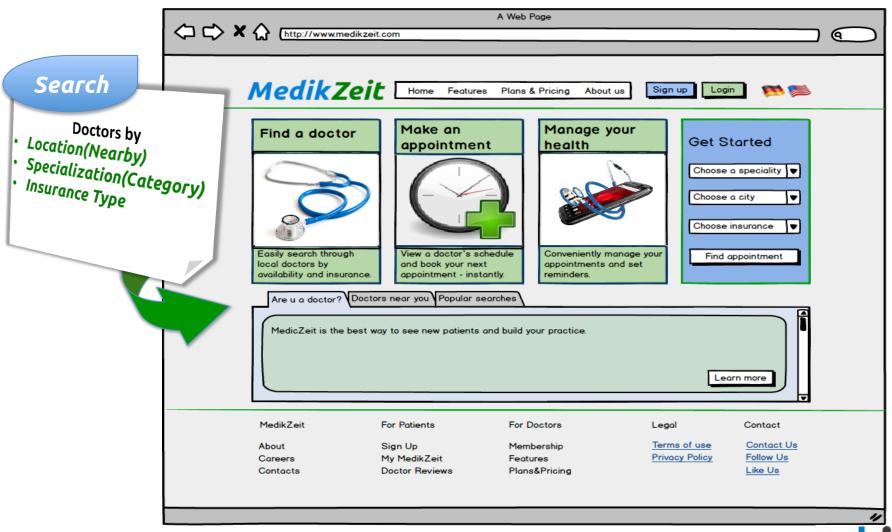
Sign In/ New Account







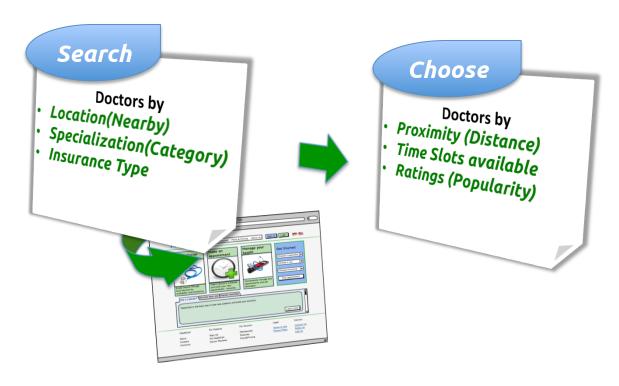
Application Use Case – Book Appointments







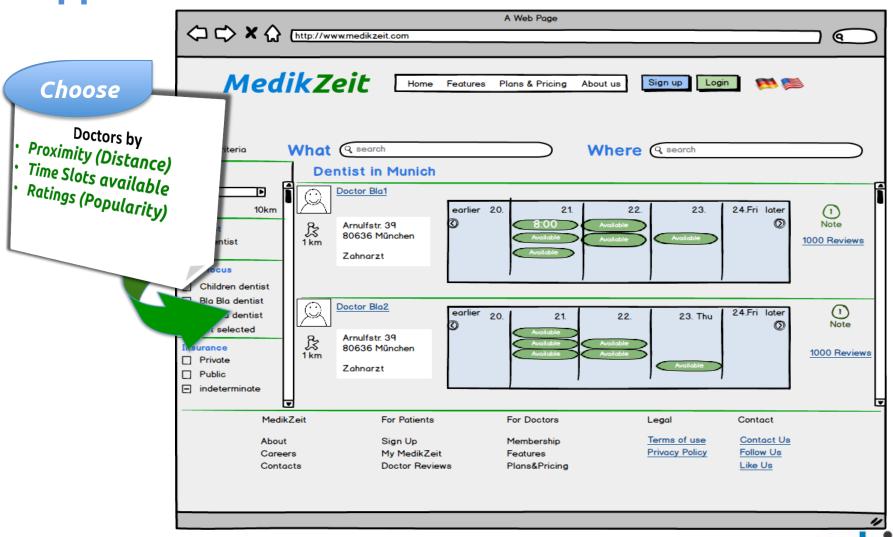








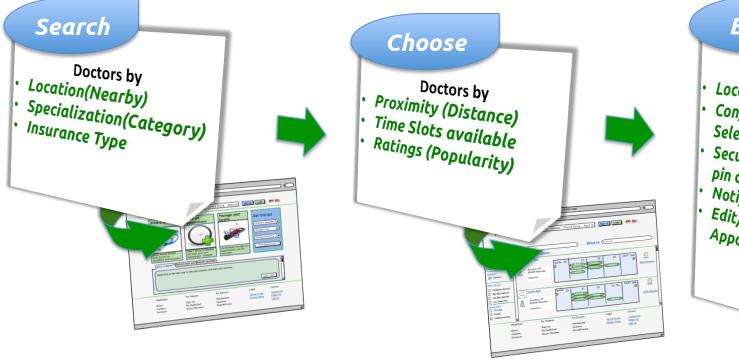












Book

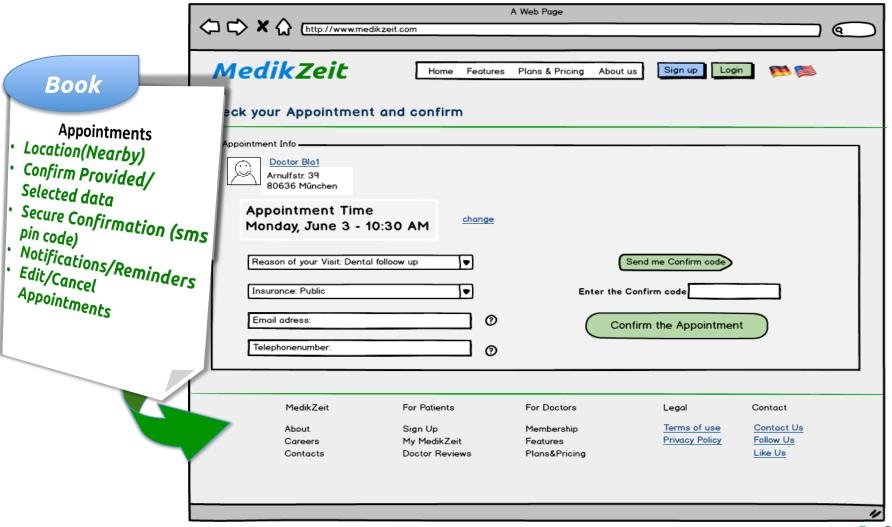
Appointments

- · Location(Nearby)
- · Confirm Provided/ Selected data
- · Secure Confirmation (sms
- · Notifications/Reminders
- Appointments

















Search

- Doctors by
- · Location(Nearby)
- · Specialization(Category) · Insurance Type



Choose

- Doctors by
- · Proximity (Distance)
- · Time Slots available
- · Ratings (Popularity)



Book

Appointments

- · Location(Nearby)
- · Confirm Provided/ Selected data
- · Secure Confirmation (sms pin code)
- · Notifications/Reminders Edit/Cancel
- Appointments





Thank You!

Questions?

